ZIYAN WANG

PRODUCT MANAGER | AI PRODUCTS | SUPPLY CHAIN

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PROFILE

Product manager with 5 years of experience across AI products, supply chain software and commercial delivery. Combines hands-on product design with customer-facing implementation, translating operational workflows into scalable software. Experienced in bringing AI into merchant and logistics operations, with a focus on practical adoption, measurable outcomes and human-AI collaboration.

CORE STRENGTHS

AI product strategy and commercialization · Agent workflows · OMS / WMS / SCM · Enterprise product design · Customer discovery and delivery · AI-native product development

PROFESSIONAL EXPERIENCE

Alibaba Group | Product Manager

Dec 2022 - Present

Cainiao Group - Supply Chain AI Business Unit | May 2026 - Present

- Lead commercialization of supply chain AI products, including the Agent Z client and AI capabilities for established supply chain software. Validate product forms, priority workflows and business value with customers.
- Took Agent Z into commercial use at Thailand's Makro and integrated it with supply chain systems, reaching all 157 stores; daily user token consumption exceeds 10 million.
- Developed AI spreadsheet and cloud-agent capabilities, including user-defined apps and reports, to extend AI use in traditional supply chain software.

Taotian Group - Merchant Platform | Sep 2025 - May 2026

- Led AI client product design for Shengyi Guanjia (Merchant Business Manager) 2.0 and product planning for merchant fulfillment agents across e-commerce and logistics.
- Reframed merchant operations around human-AI collaboration; defined five interaction modes spanning text, task execution, creative work, documents and chatbot experiences. The product serves more than 4 million merchants.
- Designed fulfillment-agent capabilities for shipping, exception orders and logistics alerts, contributing to more than RMB 1 billion in merchant cost savings.

Cainiao Group - Logistics Technology | Dec 2022 - Sep 2025

- Designed and delivered commercial supply chain systems across six countries, contributing to projects with more than RMB 130 million in cumulative commercial value.
- Led an AI delivery CLI that turns unstructured customer research into standard business blueprints, improving WMS project efficiency and delivery consistency.
- Restructured a commercial WMS as a modular, configurable platform with 30+ reusable business components and 200+ intelligent strategies; established a 40/30/30 model for reuse, configuration and customization.

SELECTED AI PROJECTS

Agent Z — Supply Chain Agent Collaboration Platform

Led product work for Agent Z's client and AI upgrades to existing supply chain software. Shaped role-based agent workflows, reusable skills, system connections and human approval; supported deployment across all 157 Thailand Makro stores, where daily token use exceeded 10 million.

Shengyi Guanjia 2.0 — Merchant AI Client

Led the AI client framework for store managers, operators and designers. Shaped an insight-led operations home and five interaction modes: text, task execution, creative work, documents and chatbot. The product has served over 4 million merchants.

AI Procurement Workspace — DeepSeek Harness

Designed an independent AI procurement workspace on DeepSeek Harness. Connected requisition and order imports, request ownership and supplier follow-up with AI filtering, formatting and generated fields; the agent and workspace share host-side procurement data.

AI Delivery Toolkit — WMS Project CLI

Designed an AI delivery toolkit that turns customer research into structured business blueprints, and a WMS setup CLI for project scaffolding, AI environment configuration and rule sync. This creates a repeatable path from discovery into delivery.

EXPERIENCE & EDUCATION

Selected client deliveries, earlier roles and academic background

SELECTED DELIVERY OUTCOMES

- Delivered an omni-channel supply chain system for Shanghai Auntie, supporting 8,980 stores with intelligent replenishment, inventory optimization and delivery planning.
- Delivered an integrated store-and-warehouse supply chain system for Thailand's Makro, supporting 151 stores and 10,000+ daily order fulfillments.
- Served as Product Manager for the Milan Winter Olympics transportation dispatch app, covering route planning and real-time dispatch optimization.

EARLIER EXPERIENCE

Shanghai Electric Digital Technology Co., Ltd. | Supply Chain Product Manager

Jul 2022 - Dec 2022

- Improved the supplier lifecycle management system and designed core SCM collaboration modules for orders, drawings and quality. Independently designed a wind-power supply chain collaboration system that connected drawing communication, quality management and supplier performance data.

Alibaba China | Supply Chain Product Manager Intern

Dec 2021 - Jun 2022

- Worked with business and solution teams on customer discovery and WMS design, from requirements and interaction reviews through testing and launch.
- Designed end-to-end WMS workflows for LeGo's overseas e-commerce warehouse, including batch management, exception orders, PDA operations, unique item codes, cycle counting and replenishment; deployment covered a warehouse of up to 120,000 m².
- Designed inbound, in-warehouse and outbound WMS capabilities for FOTILE's main and regional warehouses, supporting a 320-mu automated warehouse.

Dell (China) Co., Ltd. | Supply Chain Planning Intern

Jul 2021 - Sep 2021

- Built Excel and VBA tools for rolling 4-, 13- and 52-week demand and supply planning; developed unattended RPA workflows that eliminated more than 70% of repetitive manual work.

Michelin (China) Investment Co., Ltd. | Supply Chain Specialist

Dec 2020 - Jun 2021

- Coordinated resource plans for industrial trials, shipment follow-up and material shortage analysis; contributed to digital supply chain products for production planning and warehouse visibility.
- Built an Excel-based warehouse capacity and tire-design demand tool that improved inbound and outbound efficiency by 20%; also delivered a Power Apps testing-request app and a Power BI warehouse dashboard.

EDUCATION

Donghua University | M.S., Logistics Engineering and Management — **2020 - 2022**

Union College, Fujian Normal University | Bachelor's, Logistics Management — **2015 - 2019**

CERTIFICATIONS

CPIM (Certified in Planning and Inventory Management) · PMP · NPDP · Alibaba Cloud ACP · CET-6 · Logistics Professional Certificate · National Computer Rank Examination, Level 2